

In the event of a disaster, Community Recovery work with a wide range of organisations to minimise the impact and ensure the recovery of affected communities. If you need assistance or support to assist you and your family, please use this brochure for information and contact details for key community services available in your local area.

Community Recovery

Community Recovery Hotline	1800 173 349
General enquiries	13 74 68

General Support

Gambling Help Line	1800 858 858
Australian Red Cross	1800 733 276
Seniors Enquiry Line	1300 135 500

Accommodation

Homeless Hotline	1800 474 753
Ozcare	1800 692 273
Centacare Homelessness Service	1300 236 822
Toowoomba Sth West Housing Service	1800 623 435

Employment/Income

Services Australia Information Services	13 24 68
National Debt Helpline	1800 007 007
Centrelink Older Australians Line	13 23 00
Family Assistance Office Women's Support	13 61 50
Medicare-General Enquiries	13 20 11
Centrelink Australian Apprenticeships	13 36 33
Centrelink Employment Services	13 28 50
Farmer Assistance Hotline	13 23 16
Job Access	1800 464 800
National Customer Service Line	13 62 68
Uniting Care Community Financial Care Line	1800 007 007

Legal & Advocacy

Legal Aid Queensland	1300 651 188
Basic Rights Queensland	1800 358 511
Australian Financial Complaints Authority	1800 931 678
Office of Fair Trading	13 74 68
Residential Tenancies Authority	1300 366 311
Insurance Council Australia	1300 728 228

Business/Primary Producer

Queensland Rural & Industry Development Authority	1800 623 946
Department Agriculture & Fisheries	13 25 23
Farm Angels	07 4662 7371
Rural Aid	1300 327 624

Health/Mental Health

Queensland Health – 13HEALTH	13 43 25 84
Australian Red Cross	1800 733 276
Mensline Australia	1300 789 978
Relationships Australia	1300 364 277
Beyond Blue Info Line	1300 224 636
Lifeline Telephone Counselling	13 11 14
Kid's Help Line	1800 551 800

DV Connect Womensline	1800 811 811
DV Connect Mensline	1800 600 636
Parentline	1300 301 300
St Vincent de Paul Society Qld	1800 846 643
South West Health & Hospital Svc.	07 4505 1500
Goondir Health Services St George	07 4625 5040
Rural Aid	1300 327 624

Local Support & Emergency Relief

Anglicare Southern Qld	1300 610 610
Care Balonne	07 4625 5450
Centacare	1300 236 822
Community Housing Ltd	1300 245 468
Ozcare	1800 692 273
Drug Arm St George	07 3620 8880
Salvation Army	13 72 58
Lifeline Darling Downs Sth West Qld	1300 991 443
The Community Hub Roma	1300 007 662

Material Goods & Food Relief

Lifeline St George	07 4688 3716
Red Cross Shop Roma	07 4622 8536
Salvos Store Roma	07 4622 1356
Vinnies Mungindi	02 6753 2751
Vinnies Roma	07 4622 5574
Vinnies St George	07 4625 5572

Council Contacts

Balonne Shire Council	07 4620 8888
Maranoa Regional Council	1300 007 662

Other Support

Disability and Community Care	13 74 68
NDIS	1800 800 110
Telephone Interpreting Service	13 14 50
SES Flood/Storm Emergency	13 25 00
Policelink	13 14 44
RSPCA	1300 264 625
Electricity Emergencies outside SEQ	13 22 96

Origin Energy, Gas	13 24 61
Telstra	13 22 00

Water issues contact your local Council

Useful links

GIVIT

www.givit.org.au

School closures

<https://closures.det.qld.gov.au/> www.closures.qld.edu.au

Disasters and alerts

The central hub for the latest information on disasters and alerts in Queensland www.qld.gov.au/alerts

QLD Government Disaster Management website

This website contains warning and alerts, get ready information, and key contacts for disasters and emergencies www.disaster.qld.gov.au

Current disasters

Information about current disasters in Queensland and activated areas www.qld.gov.au/community/disasters-emergencies/current-disasters/

Support

Information about financial, business, and personal and family support available to people affected by a disaster www.qld.gov.au/community/disasters-emergencies/support

Recovery after a disaster

Information about cleaning up, making an insurance claim, replacing documents, and volunteering www.qld.gov.au/community/disasters-emergencies/recovery-after-disaster

Managing stress after a disaster

Information about managing stress, including symptoms, coping methods, and how to access help www.qld.gov.au/community/disasters-emergencies/managing-stress

Family relationships after a disaster

Information about family relationships after a disaster, the effects, and how to access help www.qld.gov.au/community/disasters-emergencies/family-relationships

Support groups

Information on not-for-profit organisations that provide post-disaster support www.qld.gov.au/emergency/community/support-group.html

Commonwealth Government assistance

Australian Government information on help available in an emergency <https://www.servicesaustralia.gov.au/natural-disaster>

Further information is available at

<https://www.qld.gov.au/community/disasters-emergencies/recovery-after-disaster> or by phoning the Community Recovery Hotline **1800 173 349**.



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My Useful Contacts


















