

In the event of a disaster, Community Recovery work with a wide range of organisations to minimise the impact and ensure the recovery of affected communities. If you need assistance or support to assist you and your family, please use this brochure for information and contact details for key community services available in your local area.

Department of Treaty, Aboriginal & Torres Strait Islander Partnerships, Communities, and the Arts

Community Recovery Hotline 1800 173 349
General Enquiries 13 74 68

Department of Child Safety, Seniors & Disability Services

Disability Services General Enquiries 13 74 68
Disability Services Regional Office 07 4048 9900

General Support

Australian Red Cross 1800 733 111
Gambling Help Line 1800 858 858
Seniors Enquiry Line 1300 135 500

Accommodation

Biddi Biddi Housing Cooperative 07 4091 1297
Mareeba Community Housing Company 07 4092 7042
Ngoonbi Community Services 07 4093 7177
Tableland Community Housing Association.. 07 4091 5356

Employment / Income

Centrelink – Australian Apprenticeships 13 36 33
Centrelink – Employment Services 13 28 50
Centrelink – Older Australians Line..... 13 23 00
Employment Services Information..... 1800 464 800
Family Assistance Office..... 13 61 50
Farmer Assistance Hotline..... 13 26 16
Medicare – General Enquiries..... 13 20 11
National Customer Service Line 13 62 68
National Debt Helpline 1800 007 007
Services Australia Information Services 13 24 68
UnitingCare Community Financial Care Line.....
..... 1800 007 007

Legal & Advocacy

Australian Financial Complaints Authority..... 1800 367 678
Basic Rights Queensland 1800 358 511
Insurance Council of Australia insurancecouncil.com.au
Legal Aid Queensland 1300 651 188
Office of Fair Trading 13 74 68
Residential Tenancies Authority..... 1300 366 311
Rights in Action 07 4031 7377

Tenants Queensland 1300 744 263

Business / Primary Producer

Department of Agriculture & Fisheries 13 25 23
Department of Employment, Small Business & Training
..... 1300 654 687
Queensland Rural & Industry Development Authority
..... 1800 623 946

Health / Mental Health

Australian Red Cross 1300 554 419
Beyond Blue Info Line 1300 224 636
DV Connect Mensline 1800 600 626
DV Connect Womensline 1800 811 811
Kid's Help Line..... 1800 551 800
Lifeline Telephone Counselling..... 13 11 14
Mensline Australia 1300 789 978
Parentline 1300 301 300
Queensland Health – 13HEALTH 13 43 25 84
Relationships Australia 1300 364 277
St Vincent de Paul Society Queensland..... 1800 846 643

Local Support Agencies

Atherton Counselling & Training..... 07 4091 7555
Atherton Tablelands Home Assist Secure ... 07 4091 4512
Better Together 07 4091 3850
Breakthru Atherton 1800 767 212
Dimbulah Community Centre..... 07 4093 5444
Disability Matters 07 4235 7200
Eacham Community Help Organisation 07 4096 6634
Julatten Community Centre 07 4094 2037
Kuranda Neighbourhood Centre 07 4093 8933
Mareeba Community Centre..... 07 4092 1948
Mulungu Aboriginal Corporation Midin Clinic
..... 07 4091 8400
Mulungu Aboriginal Corporation..... 07 4086 9200
Ngoonbi - Community & Home Support..... 07 4091 1315
RADCARE..... 07 4097 7263
Ravenshoe Community Centre 07 4097 6726
Tableland Community Link Association 07 4091 7066
Tablelands Sexual Assault Service 07 4091 4036
Vocational Partnerships Group 07 4091 6411
Women's Centre Atherton 07 4091 5100
Yabu Mija Aboriginal Corporation 07 4097 7100

Material Goods & Emergency Relief

Tablelands

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|-------------------------------|--------------|
| Mareeba Community Centre..... | 07 4092 1948 |
| QCWA | 07 3236 6419 |
| St Vincent de Paul | 07 4091 1377 |
| The Salvation Army | 07 4091 1410 |

Council Contacts

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|---|--|
| Croydon Shire Council | 07 4748 7100 |
| Etheridge Shire Council | 07 4062 1233 |
| Mareeba Shire Council | 1300 308 461 |
| Mareeba Shire Council – Emergency Dashboard | www.emergency.msc.qld.gov.au |
| Tablelands Regional Council | 1300 362 242 |

Other Support

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|-------------------------------------|--------------|
| Disability & Community Care | 13 74 68 |
| NDIS | 1800 800 110 |
| Policelink | 13 14 44 |
| RSPCA | 1300 264 625 |
| SES Flood / Storm Emergency | 13 25 00 |
| Telephone Interpreting Service..... | 13 14 50 |

Commonwealth Government Assistance

Australian Government information on help available in an emergency:

www.humanservices.gov.au/customer/themes/help-in-an-emergency

Queensland Government Assistance

Further information is available at www.qld.gov.au/community/disasters-emergencies/recovery-after-disaster or by phoning the Community Recovery Hotline **1800 173 349**.

Follow us on Facebook @RecoveryQLD



Useful Links

GIVIT

www.givit.org.au

School Closures

closures.qld.edu.au

Disasters & Alerts

The central hub for the latest information on disasters and alerts in Queensland: www.qldalert.com

QLD Government Disaster Management Website

This website contains warning and alerts, get ready information, and key contacts for disasters and emergencies: www.disaster.qld.gov.au

Current Disasters

Information about current disasters in Queensland and activated areas: www.qld.gov.au/community/disasters-emergencies/current-disasters

Support

Information about financial, business, and personal and family support available to people affected by a disaster: www.qld.gov.au/community/disasters-emergencies/support

Recovery after a Disaster

Information about cleaning up, making an insurance claim, replacing documents, and volunteering: www.qld.gov.au/community/disasters-emergencies/recovery-after-disaster

Managing Stress after a Disaster

Information about managing stress, including symptoms, coping methods, and how to access help: www.qld.gov.au/community/disasters-emergencies/managing-stress

Family Relationships after a Disaster

Information about family relationships after a disaster, the effects, and how to access help: www.qld.gov.au/community/disasters-emergencies/family-relationships

My Useful Contacts












