

In the event of a disaster, Community Recovery work with a wide range of organisations to minimise the impact and ensure the recovery of affected communities. If you need assistance or support to assist you and your family, please use this brochure for information and contact details for key community services available in your local area.

Department of Treaty, Aboriginal & Torres Strait Islander Partnerships, Communities and the Arts

Community Recovery Hotline 1800 173 349
General Enquiries 13 74 68

General Support

Australian Red Cross 1800 733 276
Gambling Help Line 1800 858 858
Seniors Enquiry Line 1300 135 500
St Vincent de Paul Statewide Assistance
..... 1800 846 643

Employment / Income

Centrelink Australian Apprenticeships 13 36 33
Centrelink Employment Services 13 28 50
Employment Services Information 1800 464 800
Family Assistance Office 13 61 50
Job Seeker Hotline 13 62 68
Medicare – General Enquiries 13 20 11
National Debt Helpline 1800 007 007
Older Australians Line 13 23 00
Services Australia Information Services 13 24 68

Legal & Advocacy

Australian Financial Complaints Authority
..... 1800 367 678
Basic Rights Queensland 1800 358 511
Commonwealth Ombudsman 1300 362 072
Energy & Water Ombudsman 1800 662 837
Insurance Council Australia 1300 728 228
Legal Aid Queensland 1300 651 188
Office of Fair Trading 13 74 68
Residential Tenancies Authority 1300 366 311
Telecommunications Industry Ombudsman
..... 1800 062 058

Business / Primary Producer

Department Agriculture & Fisheries 13 25 23
Queensland Rural & Industry Development
Authority 1800 623 946

Health / Mental Health

Australian Red Cross 1300 554 419
Beyond Blue Info Line 1300 224 636
Community Mental Health 4913 3200
DV Connect Mensline 1800 600 626
DV Connect Womensline 1800 811 811
Kid's Help Line 1800 551 800
Lifeline Telephone Counselling 13 11 14
Mensline Australia 1300 789 978

Parentline 1300 301 300
Queensland Health – 13HEALTH 13 43 25 84
Relationships Australia 1300 364 277

Local Support Agencies

Central West

Material Goods & Emergency Relief

AnglicareCQ Barcaldine 4651 2161

Family Support and Advisory Services

AnglicareCQ
Barcaldine 4651 2161
Longreach 4658 0431
Winton 4657 1734
Blackall Neighbourhood Centre 4657 4440
Central West Community Options Project ... 4657 2691
Salvation Army Longreach 4658 0467
Winton Neighbourhood Centre 4657 0000

Council Contacts

Longreach Regional Council 4658 4111
Web: <https://www.longreach.qld.gov.au/>

Winton Shire 4657 2666
Neighbourhood Centre 4657 2680
Web: <https://www.winton.qld.gov.au/>

Barcoo Shire 4658 6900
Web:
<https://www.barcoo.qld.gov.au/environment-planning/disaster-management>

<https://www.barcoo.qld.gov.au/environment-planning/disaster-management/emergency-contacts>

Barcaldine Regional Council 4651 5600
Web: <https://www.barcaldinerc.qld.gov.au/>

Blackall – Tambo Regional Council 4621 6600
Web: <http://www.btrc.qld.gov.au/>

Get Ready Central West

<https://www.barcaldinerc.qld.gov.au/downloads/file/1651/be-ready-central-west>

Other Support

Animal Welfare League Qld – General Enquiries.....	5509 9000
Crime Stoppers Australia	1800 333 000
Disability and Community Care.....	13 74 68
Elder Abuse Helpline.....	1300 651 192
Energex - Emergency (24/7).....	13 19 62
Energex – General Enquiries.....	13 12 53
Ergon Energy – Customer Service.....	13 10 46
NDIS.....	1800 800 110
Optus – Customer Service	13 39 37
Origin Energy and Gas.....	13 24 61
Poisons Information Centre.....	13 11 26
Policelink	131 444
Qld Community Support Scheme	1800 600 300
RSPCA.....	1300 264 625
SES Flood / Storm Emergency	13 25 00
Telephone Interpreting Service.....	13 14 50
Telstra - Crowd Support.....	13 22 00

Commonwealth Government assistance

Australian Government information on help available in an emergency

www.humanservices.gov.au/customer/themes/help-in-an-emergency

Further information is available at <https://www.qld.gov.au/community/disasters-emergencies/recovery-after-disaster> or by phoning the Community Recovery Hotline **1800 173 349**.

Follow us on Facebook @RecoveryQLD



Useful Links

Givit

www.givit.org.au

School Closures

[Emergency Closures Home Page \(det.qld.gov.au\)](http://Emergency Closures Home Page (det.qld.gov.au))

Disasters and alerts

The central hub for the latest information on disasters and alerts in Queensland www.qldalert.com

QLD Government Disaster Management Website

This website contains warning and alerts, get ready information, and key contacts for disasters and emergencies www.disaster.qld.gov.au

Current disasters

Information about current disasters in Queensland and activated areas www.qld.gov.au/community/disasters-emergencies/current-disasters/

Support

Information about financial, business, and personal and family support available to people affected by a disaster www.qld.gov.au/community/disasters-emergencies/support

Recovery after a disaster

Information about cleaning up, making an insurance claim, replacing documents, and volunteering www.qld.gov.au/community/disasters-emergencies/recovery-after-disaster

Managing stress after a disaster

Information about managing stress, including symptoms, coping methods, and how to access help www.qld.gov.au/community/disasters-emergencies/managing-stress

Family relationships after a disaster

Information about family relationships after a disaster, the effects, and how to access help www.qld.gov.au/community/disasters-emergencies/family-relationships

My Useful Contacts










