

# General information

## Julian's Key Health Passport



### What is Julian's Key Health Passport?

Julian's Key Health Passport is a consumer-controlled communication tool designed with consumers and carers to improve your care while in a hospital or community health clinic. It contains important information about you, such as your communication preferences and healthcare needs. It can help healthcare staff to understand your health needs and give you the best care possible.



### Why is it important?

Julian's Key Health Passport is your own communication tool that helps two-way communication between healthcare staff and Queenslanders with disability, especially those who may have difficulty communicating.

Your Health Passport will help doctors and healthcare staff understand your health needs and preferences better. This will reduce misunderstandings and ensure you receive the best care.



### Why is it called Julian's Key Health Passport?

The Julian's Key Health Passport (Health Passport) was created in 2015 by the West Moreton Hospital and Health Service (WMHHS), in memory of a young man with intellectual and physical disability named Julian Klass. Julian developed aspiration pneumonia at Ipswich Hospital and died in 2011.



### Who can have a Julian's Key Health Passport?

Julian's Key Health Passport is for everyone. All Queenslanders may require support to communicate with healthcare staff at different times in their lives. And some people—such as people with communication difficulties or disability—may require more support to communicate.



### How do I get a copy of Julian's Key Health Passport?

1. To get your printed or digital Julian's Key Health Passport, open your internet browser.
2. In the search bar, type 'Julian's Key Health Passport' and press enter.
3. Locate and click on the official website link.
4. Once the website opens, scroll down to view the available versions.
5. If you'd prefer a printed version, email [JuliansKey@health.qld.gov.au](mailto:JuliansKey@health.qld.gov.au) or call 13 HEALTH (13 43 25 84). A physical copy will be mailed to you for free, and may take a few days to arrive.
6. If you'd prefer a digital version, click the 'Download' button. It will be ready to use right away. You can fill it out digitally or print it to complete by hand.

To watch video instructions [click here](#)





## What do I need to do after I download the digital Julian's Key Health Passport PDF?

1. Save this on your computer, tablet or mobile phone.
2. You can fill it out digitally or print it to complete by hand.
3. Fill out as much information as you'd like.
4. If you need help, ask a family member, friend, or carer. You can also call 13 HEALTH (13 43 25 84).
5. Save any updates or changes you make.
6. Keep it somewhere safe and accessible.
7. Always bring your Health Passport when visiting a hospital or community health clinic.

To watch video instructions [click here](#)



## Can I complete the Julian's Key Health Passport using my phone or computer?

You can complete the Julian's Key Health Passport by downloading the PDF using your computer, tablet, or mobile phone.

Queensland Health is working with the community to understand their needs and to consider the design of a digital solution for Julian's Key Health Passport. The primary goal is to develop a more user-friendly digital solution that will make it easier for users to complete and manage.



## What information goes into Julian's Key Health Passport?

You or your carer can choose what information to include in your Julian's Key Health Passport. This can cover your health needs, communication preferences, how you feel when unwell, and your interests and hobbies.

You don't need to share your Health Passport with anyone other than your doctor, nurse or the healthcare professional looking after you.



## Do I need to tick all the boxes on the Julian's Key Health Passport form?

No, you do not have to tick all the boxes on the form. You only need to tick the boxes with the information you want the nurse or doctor to know about you.



## Can I just print the pages with my answers?

Yes. You may only want to print the pages that you answered. Here are some helpful steps to follow on how to do it:

1. Open the PDF.
2. Select 'File'.
3. Select 'Print'.
4. Under 'Pages to Print', select 'Pages'.
5. Type in the page numbers you want to print (for example: 1–10).
6. Select 'Print'.

To watch video instructions [click here](#)



## What happens if I need to update my information?

It is important for you to update your Health Passport if there are changes to your treatment plan. You can do this by printing a new Health Passport—or only the section that needs updating—or, by updating your Health Passport you previously saved on your computer.

1. Open your saved Health Passport.
2. Update any changes in your treatment plan.
3. Save the file.
4. Print a new Health Passport.



## How do I use Julian's Key Health Passport?

1. Always bring your Health Passport when visiting a hospital or community health clinic.
2. Make sure to show your Health Passport to the healthcare staff before they treat you.
3. With your consent, healthcare staff will read your Health Passport. They may copy information about your care and treatment into your medical record.
4. If your care needs change, it's important to update the information in your Health Passport.
5. Remember to ask for your Health Passport back once the healthcare staff have all the necessary information. It is yours to take home.

To watch video instructions [click here](#)



## Is it safe to use Julian's Key Health Passport?

It is a communication tool. It will never ask or contain your bank account or financial details. You should keep your Health Passport in a safe place. We suggest keeping it with other health documents that you may take with you to a hospital or community health clinic.



## Will Julian's Key Health Passport replace my clinical care or treatment plan?

Julian's Key Health Passport does not replace routine clinical care, or any other form of care or treatment plans that you use.



## Where do I go if I need more information about Julian's Key Health Passport?\*

If you need more information or have a question about Julian's Key Health Passport, you can:

- Visit the [Julian's Key Health Passport website](#)
- Email [JuliansKey@health.qld.gov.au](mailto:JuliansKey@health.qld.gov.au)
- Or call 13 HEALTH (13 43 25 84).

\*If you'd like a printed version mailed to your address to fill out yourself, please email your request to [JuliansKey@health.qld.gov.au](mailto:JuliansKey@health.qld.gov.au) or call 13 HEALTH (13 43 25 84).

To print a completed digital version of your Julian's Key Health Passport, email [JuliansKey@health.qld.gov.au](mailto:JuliansKey@health.qld.gov.au) with a copy of your completed Health Passport. Be sure to include your permission for Queensland Health to mail the printed version (containing your personal information) to your address.

Please note, Queensland Health will not add this completed Health Passport to your medical records. This service is only for printing documents.