Department of Child Safety, Youth and Women

CARER CONNECT Partners in care

Quick reference guide

kicbox – the app for kids in care



This quick reference guide provides information on kicbox and how carers contribute stories and photos.

What is kicbox?

kicbox is a platform for recording a digital life story for children and young people in out of home care.

Think of kicbox as a digital version of a keepsake box – a place to safely and securely record a personal life story. Photos, documents, personal mementos – all the moments in time that underpin identity.



When should a kicbox account be created for a child?

Once a child (of any age) has been in care for 30+ days they will be setup with a kicbox account.

This allows foster and kinship carers and Child Safety staff (that are working with the child) to start contributing to the account, and building the child's digital life story.

How does a carer contribute to kicbox?

Carers contribute to a child's kicbox account through their Carer Connect account and will ideally be posting stories and photos at least once a month.

It is important for both foster and kinship carers to be contributing to kicbox. It is using technology to help young people make sense of their experiences.

These contributions will always be visible to the carer, however contributions can only be made while the child is in a current primary placement with the carer.

The child/young person's child safety officer will be notified of the contribution and will be able to view and modify the post, if required.

When can a young person be invited to use kicbox?

A young person can be invited to access and start using their kicbox account once they are deemed old enough by their Child Safety Officer. The young person will need their own email address to be able to log in and start using the app.

For more information

Visit https://www.qld.gov.au/youth/family-social-support/kicbox

Email kicbox@csyw.qld.gov.au



