

In the event of a disaster, Community Recovery work with a wide range of organisations to minimise the impact and ensure the recovery of affected communities. If you need assistance or support to assist you and your family, please use this brochure for information and contact details for key community services available in your local area.

Community Recovery

Community Recovery Hotline 1800 173 349
General Enquiries..... 13 74 68

General Support

Australian Red Cross 1800 733 276
Gambling Help Line..... 1800 858 858
Seniors Enquiry Line..... 1300 135 500
St Vincent de Paul..... 1800 846 643

Accommodation

Centacare Homelessness Service.. 1300 672 273
Homeless Hotline 1800 474 753
Ozcare 1800 692 273

Employment / Income

Centrelink – Australian
Apprenticeships..... 13 36 33
Centrelink – Employment Services.... 13 28 50
Centrelink – Older Australians Line ... 13 23 00
Employment Services
Information 1800 464 800
Family Assistance Office 13 61 50
Medicare – General Enquiries 13 20 11
National Customer Service Line 13 62 68
National Debt Helpline..... 1800 007 007
Services Australia Information
Services 13 24 68

Legal and Advocacy

Australian Financial Complaints
Authority..... 1800 367 678
Basic Rights Queensland 1800 358 511
Insurance Council Australia..... 1300 728 228
Legal Aid Queensland 1300 651 188
Office of Fair Trading..... 13 74 68
Residential Tenancies Authority 1300 366 311

Business / Primary Producer

Department Agriculture and Fisheries 13 25 23
Queensland Rural and Industry
Development Authority..... 1800 623 946

Health / Mental Health

Queensland Health – 13HEALTH..... 13 43 25 84
Australian Red Cross 1300 554 419
Mensline Australia. 1300 789 978
Relationships Australia..... 1300 364 277
Beyond Blue Info Line..... 1300 224 636
Kid's Helpline 1800 551 800
DV Connect Womensline 1800 811 811

DV Connect Mensline..... 1800 600 636
Parentline..... 1300 301 300
Change Futures and Footprints..... 3252 3488
Lifeline Telephone Counselling 13 11 14
1300 MH Call (24/7)..... 1300 642 255
Headspace Meadowbrook 3804 4200
Headspace online chat
<https://headspace.org.au/eheadspace/headspace>

Local Support Agencies

Access Community Services..... 3412 8222
ADRA..... 3290 3011
Australian Red Cross, Logan 1800 733 111
Beenleigh Housing and
Development Company 3807 0901
Beenleigh Neighbourhood Centre 3287 2840
Canfields Clubhouse..... 3807 0951
Eagleby Community Centre 3807 3833
Integrated Mental Health
West Moreton District..... 3817 2484
Kingston East Neighbourhood Group.. 3808 1684
Logan and Beaudesert Mental
Health Service (24/7) 1300 642 255
Logan Central Community
Health Centre..... 3290 8900
Logan East Community
Neighbourhood Association Inc..... 3808 4529
Logan Hospital..... 3299 8899
MultiLink Community Services 3808 4463
Mununjali Housing and
Development Company Ltd..... 5541 2575
Poisons Information Service (24 hr) 13 11 26
Salvation Army..... 3368 0700
The Spot Community Services..... 3809 4100
UnitingCare – Logan Central..... 3442 1500
YFS Community Centre 3826 1500

Material Goods and Emergency Relief

Logan Emergency Relief Support
Services [YFS \(www.yfs.org.au\)](http://www.yfs.org.au) 3826 1500

Logan City Council Contacts

24 Hour Customer Service..... 3412 3412
Animal Management Centre 3412 5397
Council Controlled Roads
Information..... 3412 5436
Disaster Dashboard
<https://disaster.logan.qld.gov.au>

Disability Support

Disability Information Helpline	1800 643 787
National Relay Service	13 36 77
NDIS	1800 800 110
Queenslanders with Disability Network.....	1300 363 783

Domestic and Family Violence Support

Domestic Violence Assistance Program Beenleigh	3807 9922
DV Connect Men's line	1800 600 636
DV Connect.....	1800 811 811
Elder Abuse Helpline	1300 651 192
Sexual Assault Helpline.....	1800 010 120
The Centre for Women and Co	3050 3060

Other Support

Education Queensland South East Region.....	07 5656 6688
Energex – General Enquiries	13 12 53
Energex Emergency (24/7).....	13 19 62
Ergon Energy Emergencies (24/7).....	13 16 70
Ergon Energy – Customer Service	13 10 46
Multicultural Families Organisation.....	5571 0381
Optus	13 13 44
Origin Energy, Gas.....	13 24 61
Policelink.....	13 14 44
RSPCA	1300 264 625
SES Flood / Storm Emergency.....	13 25 00
Telephone Interpreting Service	13 14 50
Telstra.....	13 22 03

Useful links

GIVIT

www.givit.org.au

School closures

<https://closures.det.qld.gov.au/>
www.closures.qld.edu.au

Disasters and alerts

The central hub for the latest information on disasters and alerts in Queensland
www.qld.gov.au/alerts

QLD Government Disaster Management website

This website contains warning and alerts, get ready information, and key contacts for disasters and emergencies www.disaster.qld.gov.au

Current disasters

Information about current disasters in Queensland and activated areas
www.qld.gov.au/community/disasters-emergencies/current-disasters/

Support

Information about financial, business, and personal and family support available to people affected by a disaster

www.qld.gov.au/community/disasters-emergencies/support

Recovery after a disaster

Information about cleaning up, making an insurance claim, replacing documents, and volunteering

www.qld.gov.au/community/disasters-emergencies/recovery-after-disaster

Managing stress after a disaster

Information about managing stress, including symptoms, coping methods, and how to access help www.qld.gov.au/community/disasters-emergencies/managing-stress

Family relationships after a disaster

Information about family relationships after a disaster, the effects, and how to access help www.qld.gov.au/community/disasters-emergencies/family-relationships

Support groups

Information on not-for-profit organisations that provide post-disaster support
www.qld.gov.au/emergency/community/support-group.html

Commonwealth Government assistance

Australian Government information on help available in an emergency
<https://www.servicesaustralia.gov.au/natural-disaster>

Further information is available at <https://www.qld.gov.au/community/disasters-emergencies/recovery-after-disaster> or by phoning the Community Recovery Hotline **1800 173 349**.



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My Useful Contacts

