

Assistance for residents of Western Queensland



Activated locations: Barcoo LGA (all areas), Bulloo LGA (all areas), Longreach LGA (all areas) Paroo LGA (all areas), Quilpie LGA (all areas), Winton LGA (all areas).



If you are suffering hardship or require emotional support as a result of the Western Qld Rainfall and Flooding March 2025 event, help is available. You may be eligible for financial or other assistance to help you get back on your feet.

People are encouraged to apply for financial assistance grants online at www.qld.gov.au/DisasterHelp or by calling the Community Recovery Hotline on 1800 173 349.

When completing grant applications online, please ensure your personal details are entered exactly as they appear on your driver's licence (e.g. spelling of your name) and Medicare card. If you have dependants, list them in order as stated on your card.

State and Commonwealth Grants

Assistance provided through the jointly-funded Commonwealth-State Disaster Recovery Funding Arrangements (DRFA).

Emergency Hardship Assistance[^]

\$180 per person (up to \$900 for a family of five or more) for people who are unable to meet their immediate essential needs for temporary accommodation, food, essential clothing and medication. It can take up to five days for payments to reach your bank account.

Essential Services Hardship Assistance[^]

\$150 per person (up to \$750 for a family of five or more) for people who have experienced the loss of one or more essential services for more than five days. **This grant will only be made active after five days without services.**

Essential Household Contents Grant [^]

One-off payment for households who are uninsured or unable to claim insurance as a contribution towards replacing or repairing essential household contents.

Up to \$1,765 for single adults and up to \$5,300 for couples/families.

Essential Services Safety & Reconnection Scheme [^]

To help owner/occupied households reconnect essential services that were damaged by a disaster. Up to \$200 towards a safety inspection for each essential service needing reconnection (electricity, gas, water and sewerage or septic system) and up to \$4,200 towards repair work.

Structural Assistance Grant [^]

One-off payment towards the cost of repairs to uninsured, owner-occupied homes to ensure the home is habitable, secure and safe. Up to \$80,000.

*Income Test

Your gross (before tax) weekly income must be less than or equal to:

- Individual adult: \$1,179 (\$61,322 per year)
- couple: \$1,630 (\$84,782 per year)
- sole parent, one child: \$1,632 (\$84,842 per year)
- couple, one child: \$2,021 (\$105,125 per year)

For each additional child, add \$391 per week. For each dependent adult, add \$451 per week.

[^]eligibility criteria applies

More information



Apply online at:
www.qld.gov.au/DisasterHelp



Call the Community Recovery Hotline
on **1800 173 349**



Scan the QR code to access more information about this disaster event or visit the website referenced above

Emotional support



If you've been impacted by the severe weather and are experiencing emotional stress, the dedicated **Community Recovery Lifeline Hotline** is available.

Confidentially speak to a qualified disaster counsellor on **1800 116 671** for help.
Available 24 hours.

