## NO

# I DON'T **KNOW**

## YES

I feel / I am













call someone



dizzy







worried



sad / depressed



scared



diarrhoea



headache

broken

vomit



burnt

seizure / fit

constipated







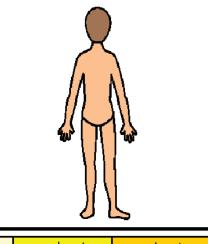
bleeding











too loud



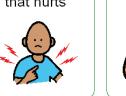
too bright

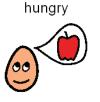


homeless

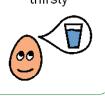








thirsty



no pain



slight pain



mild pain



moderate pain



moderate pain

moderate pain



severe pain





extreme pain



extreme pain



excruciating























### PARAMEDICS MIGHT... blood take pulse inhaler pressur<u>e</u> take stethoscope oxygen temperature medicine splint bandage needle drip sling

### INTERACTION TIPS

- 1. ESTABLISH YES/NO
- 2. USE CALM VOICE
- 3. USE GESTURE & POINTING
- 4. REFER TO OBJECTS
- 5. USE FIRM TOUCH
- 6. SAY WHAT YOU'RE DOING
- 7. USE SHORT SENTENCES
- 8. SHOW ON YOURSELF OR SOMEONE ELSE FIRST

### WHAT WILL HAPPEN?



paramedics will

are



ask

or





some questions see

where





sick





You may need to go in the



you

The











ambulance to

and

hospital.

When

you

hospital get to

some

doctors















will People nurses help you.

can

and come

visit.









This communication board has been developed as a tool to enhance communication between Paramedics and patients. The development of this resource is a joint initiative between the **Department of Communities (Disability and Community Care Services)** and the Department of Community Safety (Queensland Ambulance Service).



