



National Redress Scheme in Queensland

The National Redress Scheme counselling and psychological care arrangements in Queensland

Services and Fees for Counselling and Psychological Care

Background

It is recognised that people accessing Counselling and Psychological Care (CPC) will require a range of services to address the impacts of trauma, support healing and improve wellbeing.

Approved services for CPC are listed below along with the maximum reimbursement. The fees charged must be independent from health insurance and Medicare, and gap fees must not be charged to clients.

Schedule of services and fees

Counselling services

Therapeutic counselling delivered by a qualified practitioner.

Reimbursed up to \$180 per hour/50-60 minutes (\$198 including GST).

Psychological services

Assessment, diagnoses and treatment or review delivered by a registered Psychologist.

Reimbursed up to \$200 per hour/50-60 minutes (\$220 including GST).

Psychiatric services

Assessment, diagnoses and treatment or review delivered by a Psychiatrist.

Reimbursed up to \$260 per hour/50-60 minutes (\$286 including GST).

Brief therapeutic case management to access support services

Assistance with information and access, including warm referral, to support services that will help address critical issues impacting on psychological health and wellbeing. Examples of support services may include, domestic violence prevention and support services, housing services, and support services for drug and alcohol addiction.

Reimbursed up to \$130 per hour/50-60 minutes (\$143 including GST).

Group work

Participation in a structured therapeutic group program, facilitated by a qualified practitioner.

Reimbursed up to \$40 per person, per hour/50-60 minutes of attendance (\$44 including GST).

Invoicing and verification of service

Invoices for services must be accompanied by a completed verification of service delivery form signed by the practitioner and the person who received the service. Invoices and attached verification forms should be submitted to redresscounselling@cyjma.qld.gov.au.

Information and support for practitioners

More information for practitioners about the scheme, including FAQs and forms, can be found at www.qld.gov.au/nationalredress or by contacting Redress Counselling on

Phone 1800 569 100 or email redresscounselling@cyjma.qld.gov.au.

Information to register on the Trauma Support Directory is available at www.traumasupport.com.au.