

# Queensland Pelvic Mesh Service

## Information for patients

### About this service

Queensland Health acknowledges the pain and distress caused to women who have experienced transvaginal mesh procedure complications. The Queensland Pelvic Mesh Service (QPMS) is committed to partnering with women who have experienced complications from transvaginal pelvic mesh surgical devices. QPMS provides care and treatment within an interdisciplinary team, including: urogynaecology, nursing, physiotherapy, social work, psychology and occupational therapy support.

Our state-wide service has been designed collaboratively with consumers and clinicians to provide comprehensive individualised care and treatment to all women who attend the service in a mutually respectful, transparent and supportive environment. The team is dedicated to partnering with women to provide treatment, support and care throughout their recovery journey.

### How to access the service

A referral from your General Practitioner (GPs) will be required to access the service to ensure ongoing care is coordinated and overseen locally. GPs can access the QPMS referral form from the QPMS website. The referral is then submitted directly to the Queensland Pelvic Mesh Service (details on the referral form).



## What to expect at the service

When the GP referral is received and accepted by QPMS, one of our Clinical Nurse Consultants (CNC) will contact you to help us understand your needs and to answer your questions. An appointment will be arranged for you to be reviewed by the QPMS multidisciplinary team (the doctors, nurses and allied health professionals such as physiotherapist, psychologist, pain management specialist and social work).

The CNC will also speak with you about accessing your medical records. With your written consent we can organise this for you, or alternatively you can contact your relevant health providers and request access directly. We will help you understand how to do this.

As you will be reviewed by a multidisciplinary team, we need to know as much as possible about your current health and how pelvic mesh is affecting you. We will ask you to complete some questionnaires prior to your appointment. Your CNC will provide you with information about how to complete the questionnaires when she speaks with you. This information, and the date and time of your appointment will also be sent in a letter to you.

At your initial appointment a plan of care will be developed with you. This may include further tests and diagnostic procedures to help us understand your needs, surgical options, physiotherapy, pain management, social work and psychology.

The team will organise follow-up appointments as required. If you are unable to continue to attend the QPMS in person, we can arrange ongoing care through telehealth services at home or at your local hospital.

We will also write to your GP to ensure they are kept informed of your care.

## Where the QPMS is located

The Queensland Pelvic Mesh Service is located on Level 1 of the Varsity Lakes Day Hospital, 2 Lake Street, Varsity Lakes, Gold Coast.

Your first appointment will be at this location. Ongoing appointments may be at Varsity Lakes Day Hospital, Robina Hospital, Robina Precinct or at your local hospital or via telehealth services.

### **Travel and accommodation subsidies available via the Patient Travel Subsidy Scheme (PTSS).**

If you need to travel more than 50kms from your home to attend the service, the PTSS is available to help with travel and accommodation costs for you and a support person to attend the service.

Find out more about the PTSS application process and eligibility:

[www.qld.gov.au/health/services/travel/subsidies](http://www.qld.gov.au/health/services/travel/subsidies)

## For more information:

Visit our website:

[www.qld.gov.au/pelvic-mesh-service](http://www.qld.gov.au/pelvic-mesh-service)

Or contact QPMS: (07) 5619 0772

13 HEALTH: (13 432584)

