# Department of Treaty, Aboriginal & Torres Strait Islander Partnerships, Communities, and the Arts

In the event of a disaster, Community Recovery work with a wide range of organisations to minimise the impact and ensure the recovery of affected communities. If you need assistance or support to assist you and your family, please use this brochure for information and contact details for key community services available in your local area.

Community Recovery Hotline 1800 173 349

General Enquiries 13 74 68

# Department of Child Safety, Seniors & Disability Services

Disability Services General Enquiries 13 74 68

Disability Services Regional Office 07 4048 9900

# General Support

Australian Red Cross 1800 733 111

Gambling Help Line 1800 858 858

Seniors Enquiry Line 1300 135 500

# Accommodation

Biddi Biddi Housing Cooperative 07 4091 1297

Mareeba Community Housing Company 07 4092 7042

Ngoonbi Community Services 07 4093 7177

Tableland Community Housing Association 07 4091 5356

# Employment / Income

Centrelink – Australian Apprenticeships 13 36 33

Centrelink – Employment Services 13 28 50

Centrelink – Older Australians Line 13 23 00

Employment Services Information 1800 464 800

Family Assistance Office 13 61 50

Farmer Assistance Hotline 13 26 16

Medicare – General Enquiries 13 20 11

National Customer Service Line 13 62 68

National Debt Helpline 1800 007 007

Services Australia Information Services 13 24 68

UnitingCare Community Financial Care Line 1800 007 007

# Legal & Advocacy

Australian Financial Complaints Authority 1800 367 678

Basic Rights Queensland 1800 358 511

Insurance Council of Australia [insurancecouncil.com.au](https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.insurancecouncil.com.au%2F&data=05%7C01%7CTahlia.Rose%40chde.qld.gov.au%7C347c43921d2142cb3ed208db3bdcfed2%7Cec445a2ab5ba46f6bead4595e9fbd4a2%7C0%7C0%7C638169592568560243%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=xe2q9PsVKTa3uO9QdSZyWu2j8vArnU%2F7vBKFY6nAmuc%3D&reserved=0)

Legal Aid Queensland 1300 651 188

Office of Fair Trading 13 74 68

Residential Tenancies Authority 1300 366 311

Rights in Action 07 4031 7377

Tenants Queensland 1300 744 263

# Business / Primary Producer

Department of Agriculture & Fisheries 13 25 23

Department of Employment, Small Business & Training 1300 654 687

Queensland Rural & Industry Development Authority 1800 623 946

# Health / Mental Health

Australian Red Cross 1300 554 419

Beyond Blue Info Line 1300 224 636

DV Connect Mensline 1800 600 626

DV Connect Womensline 1800 811 811

Kid’s Help Line 1800 551 800

Lifeline Telephone Counselling 13 11 14

Mensline Australia 1300 789 978

Parentline 1300 301 300

Queensland Health – 13HEALTH 13 43 25 84

Relationships Australia 1300 364 277

St Vincent de Paul Society Queensland 1800 846 643

# Local Support Agencies

Atherton Counselling & Training 07 4091 7555

Atherton Tablelands Home Assist Secure 07 4091 4512

Better Together 07 4091 3850‎

Breakthru Atherton 1800 767 212

Dimbulah Community Centre 07 4093 5444

Disability Matters 07 4235 7200

Eacham Community Help Organisation 07 4096 6634

Julatten Community Centre 07 4094 2037

Kuranda Neighbourhood Centre 07 4093 8933

Mareeba Community Centre 07 4092 1948

Mulungu Aboriginal Corporation Midin Clinic 07 4091 8400

Mulungu Aboriginal Corporation 07 4086 9200

Ngoonbi - Community & Home Support 07 4091 1315

RADCARE 07 4097 7263

Ravenshoe Community Centre 07 4097 6726

Tableland Community Link Association 07 4091 7066

Tablelands Sexual Assault Service 07 4091 4036

Vocational Partnerships Group 07 4091 6411

Women’s Centre Atherton 07 4091 5100

Yabu Mija Aboriginal Corporation 07 4097 7100

# Material Goods & Emergency Relief

## Tablelands

Mareeba Community Centre 07 4092 1948

QCWA 07 3236 6419

St Vincent de Paul 07 4091 1377

The Salvation Army 07 4091 1410

# Council Contacts

Croydon Shire Council 07 4748 7100

Etheridge Shire Council 07 4062 1233

Mareeba Shire Council 1300 308 461

Mareeba Shire Council – Emergency Dashboard www.emergency.msc.qld.gov.au

Tablelands Regional Council 1300 362 242

# Other Support

Disability & Community Care 13 74 68

NDIS 1800 800 110

Policelink 13 14 44

RSPCA 1300 264 625

SES Flood / Storm Emergency 13 25 00

Telephone Interpreting Service 13 14 50

# Commonwealth Government Assistance

Australian Government information on help available in an emergency: [www.humanservices.gov.au/customer/themes/help-in-an-emergency](http://www.humanservices.gov.au/customer/themes/help-in-an-emergency)

# Queensland Government Assistance

Further information is available at [www.qld.gov.au/community/disasters-emergencies/recovery-after-disaster](https://www.qld.gov.au/community/disasters-emergencies/recovery-after-disaster) or by phoning the Community Recovery Hotline **1800 173 349**.

Follow us on Facebook @RecoveryQLD



# Useful Links

## GIVIT

[www.givit.org.au](http://www.givit.org.au/)

## School Closures

[closures.qld.edu.au](https://closures.qld.edu.au/)

## Disasters & Alerts

The central hub for the latest information on disasters and alerts in Queensland: [www.qldalert.com](http://www.qldalert.com/)

## QLD Government Disaster Management Website

This website contains warning and alerts, get ready information, and key contacts for disasters and emergencies: [www.disaster.qld.gov.au](http://www.disaster.qld.gov.au/)

## Current Disasters

Information about current disasters in Queensland and activated areas: [www.qld.gov.au/community/disasters-emergencies/current-disasters](http://www.qld.gov.au/community/disasters-emergencies/current-disasters/)

## Support

Information about financial, business, and personal and family support available to people affected by a disaster: [www.qld.gov.au/community/disasters-emergencies/support](http://www.qld.gov.au/community/disasters-emergencies/support)

## Recovery after a Disaster

Information about cleaning up, making an insurance claim, replacing documents, and volunteering: [www.qld.gov.au/community/disasters-emergencies/recovery-after-disaster](http://www.qld.gov.au/community/disasters-emergencies/recovery-after-disaster)

## Managing Stress after a Disaster

Information about managing stress, including symptoms, coping methods, and how to access help: [www.qld.gov.au/community/disasters-emergencies/managing-stress](http://www.qld.gov.au/community/disasters-emergencies/managing-stress)

## Family Relationships after a Disaster

Information about family relationships after a disaster, the effects, and how to access help: [www.qld.gov.au/community/disasters-emergencies/family-relationships](http://www.qld.gov.au/community/disasters-emergencies/family-relationships)

**My Useful Contacts**

Icon

Description automatically generated

Icon

Description automatically generated

Icon

Description automatically generated

Icon

Description automatically generated

Icon

Description automatically generated

Icon

Description automatically generated