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| **NOT SAFE TO RETURN** |
|  |
| **[Location]**  |
| **Flood (Descriptor)** |

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**Issued:** [time, day, date, year]

**Next update:** [time, day, date, year] or as the situation changes.

[Insert issuing agency] advises people in the following location(s)**:**

* [Add location(s) here]

it is **NOT SAFE TO RETURN** due to the[minor/moderate/major/flash] flooding and damage to the area.

**For emergency help in floods and storms, call the QLD SES on 132 500 or download the SES Assistance QLD App. In life threatening situations, call Triple Zero (000) immediately.**

**What are we expecting?**

The Bureau of Meteorology advises [insert BOM prediction here, including time/when it’s expected to hit]

* Flood water is starting to go down, but it is still dangerous because [of dangerous, major, wide-spread, fast-moving and/or unpredictable flooding]
* There has been significant flood damage to infrastructure and dangerous hazards within the area.

**What you need to do:**

* If you evacuated, stay where you are until you are told it safe to go back.
* If you did not leave, stay in your safe place until flood waters go down.
* If you have children make sure they are with you or an adult you trust.
* Some places do not have clean water. Tap water is not safe to drink.
* Mobile phones and internet might not work.
* Some places do not have power. There may also be electrical hazards.
* The number of mosquitos can grow after a flood. Protect your health and safety by using repellent, wear closed in shoes, long sleeves and pants, and empty containers that have water in them.
* Share this information with family, friends, and neighbors where possible.

**Support and recovery help:**

* Go to [insert council name and website] for clean-up and recovery information.
* Recovery services are available [insert details of organisations actively involved; ideally on the ground]:
	+ Agency – Location, full address and times.
* For general relief and recovery information go to the [Get Ready Queensland website (After a Disaster)](https://www.getready.qld.gov.au/after-disaster).
* Natural disasters can affect your mental health. If you need help, call any of these groups:
	+ Lifeline: Go to [lifeline.org.au](https://www.lifeline.org.au/) or phone 13 11 14.
	+ Beyond Blue: Go to [beyondblue.org.au](https://www.beyondblue.org.au/) or phone 1300 224 636.
	+ Kids Helpline: Go to [kidshelpline.com.au](https://kidshelpline.com.au/) or phone 1800 551 800.

**For more information:**

* Follow our local council disaster dashboard here [insert disaster dashboard link].
* Listen to your local radio [add ABC local radio or other station and frequency].
* For power outage information go to [energex.com.au](https://qldpolice.sharepoint.com/sites/EMC-PublicInfoWarnings-TQPS/Shared%20Documents/General/WARNINGS/Templates/NEW%20%26%20IMPROVED%20TEMPLATES%20%28SES%20INSPIRED%29/Final%20Flood%20Templates%2012092024/energex.com.au) or [ergon.com.au/network](https://qldpolice.sharepoint.com/sites/EMC-PublicInfoWarnings-TQPS/Shared%20Documents/General/WARNINGS/Templates/NEW%20%26%20IMPROVED%20TEMPLATES%20%28SES%20INSPIRED%29/Final%20Flood%20Templates%2012092024/ergon.com.au/network) [select energy provider].
* Check the latest weather, warnings, rainfall, and river heights at the [Bureau of Meteorology Queensland website.](http://www.bom.gov.au/qld/)
* Check road closures at the [QLD Traffic website](http://www.qldtraffic.qld.gov.au) or for phone service call 13 19 40.
* Check disruptions to public transport at the [Translink website](https://translink.com.au/service-updates).