**Julian’s Key Health Passport   
eDM suggested copy**

Queensland Health has recently launched an updated version of Julian’s Key Health Passport, a hand-held, consumer-controlled communication tool specifically designed for Queenslanders, particularly those with intellectual disability who may need assistance when communicating with healthcare staff.

The Health Passport is a valuable tool for both users and healthcare professionals.   
It empowers users and involves them in their care and helps healthcare staff understand a person’s care requirements, minimises misunderstandings, and ensures optimal outcomes.

It allows individuals to update their health information as needed, especially when there are changes to their care needs. It solely serves as a communication tool and does not request nor contain any financial details. It is not meant to replace routine clinical care or treatment.

The Health Passport comes in printed and print-at-home PDF formats and contains essential information about a person’s disability, health needs, communication and treatment preferences, feelings when unwell, and their interests and hobbies.

Users have the option to download the PDF, fill out relevant information for their treatment, and print only the pages with their information. Importantly, they have the freedom to choose who can access this information and when.

Currently, users may download the [digital version](https://www.health.qld.gov.au/__data/assets/pdf_file/0035/1378835/julians-key-health-passport.pdf) from the [Julian’s Key Health Passport website](https://www.health.qld.gov.au/public-health/groups/people-with-disability/julians-key). Alternatively, they may request a printed copy by emailing Queensland Health at [JuliansKey@health.qld.gov.au](mailto:JuliansKey@health.qld.gov.au) or by calling 13 HEALTH (13 43 25 84).

Queensland Health is working with the community to understand their needs and consider the design of a digital solution for Julian’s Key Health Passport. The primary goal is to develop a more user-friendly digital solution that will make it easier for users to complete   
and manage.

We’ve created a suite of resources to help share and encourage the use of this important tool. You can download these resources from the [Julian’s Key Health Passport website](https://www.health.qld.gov.au/public-health/groups/people-with-disability/julians-key):

* Factsheets
* Video & audio files
* Posters
* Digital assets
* Social script
* Bedside poster
* Social media tiles.