|  |
| --- |
| **PREPARE NOW** |
|  |
| **[Location]** |
| **Tropical Cyclone (Storm Surge)** |

**A orange rectangular sign with black text

Description automatically generated**

**Issued:** [time, day, date, year]

**Next update:** [time, day, date, year] or as the situation changes.

[Insert issuing agency] advises people in the following area(s):

* [Add location(s) here]

to **PREPARE NOW** as Tropical Cyclone [Name] is [going to cause / causing] a [widespread / localised / fast-moving / dangerous] storm surge. Storm surge is a rise in sea level over and above the normal tide levels because of a cyclone. **Storm surge is a threat to life and property.**

**For emergency help in floods and storms, call the QLD SES on 132 500 or download the SES Assistance QLD App. In life threatening situations, call Triple Zero (000) immediately.**

**What are we expecting?**

The Bureau of Meteorology advises [insert BOM prediction here, including time/when it’s expected to hit].

* Waves and sea water will travel a long way inland and through coastal creeks and rivers. This can flood and damage buildings, wash away roads and cars, and damage bridges.
* Roads could be blocked by fallen trees, powerlines, or flood water from the cyclone.
* Power, water, phone, and sewerage services could stop working.

**What you need to do:**

* Prepare your home:
  + Put chemicals and poisons up high to stop them polluting the water.
  + Lift important things onto bed, tables, shelves or upstairs to protect them.
  + Use sandbags to block toilets, sinks and drains to stop sewerage backflow.
  + Decide if you need to turn off the power, solar, water and gas before you leave.
  + Move cars to high ground away from trees.
* If it’s flooded, forget it. Stay out of flood water.
* Decide if you, and the people you live with, will leave if floodwaters get close to your house.
* If you have children make sure they are with you or an adult you trust.
* Be prepared to have no power. Charge mobile phones and other electronic devices now.
* Get and fill sandbags and block doors to stop water getting inside. You can get sandbags from XX.
* Use sandbags to block toilets, sinks and drains to stop sewerage backflow.
* Warn family, friends, and neighbours in the area. Help others if you can.

**If you decide to leave early:**

* Lift important things onto bed, tables, shelves or upstairs to protect them.
* Lift waste containers, chemicals, and poisons up high.
* Pack enough clothes, food, water, medicine, baby items (like nappies, formula) and pet food for [three / five / other] days. Plan not to have a fridge or microwave.
* Take your pets, mobile phone charger, battery-powered radio, torch, and valuables like photos, cash, and important documents (like identification, insurance, or banking records).
* Lock windows and doors.
* Go to a safe place, away from flooding. This could be with family or a friend.
* If you come to a flooded road, turn around and go another way. Do not drive through floodwater.

**If you find it hard to move quickly or have special or medical needs:**

* Use your Person-Centred Emergency Plan (P-CEP) now if you have one.
* Make sure you have enough medicine for at least one week.
* If anyone in your house uses powered medical equipment, like a dialysis machine or ventilator, decide now where you will go in case you lose power.
* Call your support person or service to organise transport if you need to leave.
* Leaving early is safer than waiting.

**If you are a tourist, visitor, camper or caravanner:**

* Campers and caravanners should start packing up now.
* If you do not need to be in the warning area, leave now. Check road conditions and plan your route before you leave.
* Be ready to move if the situation gets worse.
* Ask the campground owners whether the site floods.
* Check your surroundings of water catchments, and monitor conditions.

**For more information:**

* Follow our local council disaster dashboard here [insert disaster dashboard link].
* Listen to your local radio [add ABC local radio or other station and frequency].
* For power outage information go to [energex.com.au](https://qldpolice.sharepoint.com/sites/EMC-PublicInfoWarnings-TQPS/Shared%20Documents/General/WARNINGS/Templates/NEW%20&%20IMPROVED%20TEMPLATES%20(SES%20INSPIRED)/Final%20Flood%20Templates%2012092024/energex.com.au) or [ergon.com.au/network](https://qldpolice.sharepoint.com/sites/EMC-PublicInfoWarnings-TQPS/Shared%20Documents/General/WARNINGS/Templates/NEW%20&%20IMPROVED%20TEMPLATES%20(SES%20INSPIRED)/Final%20Flood%20Templates%2012092024/ergon.com.au/network) [select energy provider].
* Check the latest weather, warnings, rainfall, and river heights at the [Bureau of Meteorology Queensland website.](http://www.bom.gov.au/qld/)
* Check road closures at the [QLD Traffic website](http://www.qldtraffic.qld.gov.au) or for phone service call 13 19 40.
* Check disruptions to public transport at the [Translink website](https://translink.com.au/service-updates).