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| **STAY INFORMED** |
|  |
| **[Location]** |
| **Tropical Cyclone (Storm Surge)** |

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Description automatically generated**

**Issued:** [time, day, date, year]

**Next update:** [time, day, date, year] or as the situation changes.

[Insert issuing agency] advises people in the following locations(s):

* [Add location(s) here]

to **STAY INFORMED** for storm surge from Tropical Cyclone [Name] that is [forming off / stationary off / moving [slowly or quickly] towards] the Queensland coast. Storm surge is a rise in sea level over and above the normal tide levels because of a cyclone. **Storm surge is a threat to life and property.**

**For emergency help in floods and storms, call the QLD SES on 132 500 or download the SES Assistance QLD App. In life threatening situations, call Triple Zero (000) immediately.**

**What are we expecting?**

The Bureau of Meteorology advises [insert BOM prediction here, including time/when it’s expected to hit].

* Waves and sea water will travel a long way inland and through coastal creeks and rivers. This can flood and damage buildings, wash away roads and cars, and damage bridges.
* Roads could be blocked by fallen trees, powerlines, or flood water from the cyclone.
* There will be lots of wind and rain from the cyclone. There will be flooding in low-lying areas.
* Power, water, phone, and sewerage services could stop working.

**What you need to do:**

* Never drive, walk, ride through, play or swim in flood water. If it’s flooded, forget it.
* Consider the consequences of road and bridge closures. Damage to roads, bridges or buildings caused by storm surge and landslip may exist in your area.
* Get and fill sandbags in case you need to block doors and stop water getting inside. You can get sandbags from XX.
* Use sandbags to block toilets, sinks and drains to stop sewerage backflow.
* Tell friends, family, and neighbours in the area.

**If you find it hard to move quickly or have special or medical needs:**

* Use your Person-Centred Emergency Plan (P-CEP) now if you have one.
* Make sure you have enough medicine for at least one week.
* If anyone in your house uses powered medical equipment, like a dialysis machine or ventilator, decide now where you will go in case you lose power.
* Call your support person or service to organise transport if you need to leave.
* Leaving early is safer than waiting.

**If you are a tourist, visitor, camper or caravanner:**

* Campers and caravanners should start packing up now.
* If you do not need to be in the warning area, leave now. Check road conditions and plan your route before you leave.
* Be ready to move if the situation gets worse.
* Ask the campground owners whether the site is affected by storm surge.
* Check your surroundings of water catchments, and monitor conditions.

**For more information:**

* Follow our local council disaster dashboard here [insert disaster dashboard link].
* Listen to your local radio [add ABC local radio or other station and frequency].
* For power outage information go to [energex.com.au](https://qldpolice.sharepoint.com/sites/EMC-PublicInfoWarnings-TQPS/Shared%20Documents/General/WARNINGS/Templates/NEW%20&%20IMPROVED%20TEMPLATES%20(SES%20INSPIRED)/Final%20Flood%20Templates%2012092024/energex.com.au) or [ergon.com.au/network](https://qldpolice.sharepoint.com/sites/EMC-PublicInfoWarnings-TQPS/Shared%20Documents/General/WARNINGS/Templates/NEW%20&%20IMPROVED%20TEMPLATES%20(SES%20INSPIRED)/Final%20Flood%20Templates%2012092024/ergon.com.au/network) [select energy provider].
* Check the latest weather, warnings, rainfall, and river heights at the [Bureau of Meteorology Queensland website.](http://www.bom.gov.au/qld/)
* Check road closures at the [QLD Traffic website](http://www.qldtraffic.qld.gov.au) or for phone service call 13 19 40.
* Check disruptions to public transport at the [Translink website](https://translink.com.au/service-updates).