Seniors Card, Seniors Card+***go*** or Seniors Business Discount Card Application form

Privacy Notice: The Department of Customer Services, Open Data and Small and Family Business (CDSB) collects the information on this application form on behalf of the Department of Families, Seniors, Disability Services and Child Safety (DFSDSCS) for the purpose of assessing your eligibility for the cards or concessions in question, issuing the card or concession, and to improve services and programs. Without this information your application cannot be processed.

To assist in assessing your eligibility, we may disclose your personal information to other government agencies, such as Services Australia, Centrelink, the Department of Transport and Main Roads (Qld) and the Department of Veterans’ Affairs (Cth). We will not otherwise disclose your personal information to a third party without your agreement, except in accordance with the *Information Privacy Act 2009* and other relevant privacy laws.

We may also use information in relation to other card and concession services you hold, or we may request information from other agencies (e.g. Registrar of Births, Deaths and Marriages), to update existing customer records across other card and concession services, such as the Seniors Card, Seniors Card+*go*, Seniors Business Discount Card, Companion Card, or other state government concession or card services.

Your personal information will be handled in accordance with the *Information Privacy Act 2009* (Qld).

For further information about your privacy, including how you can access and amend your personal information or complain about the management of your personal information, please refer to:

* CDSB: [Privacy Policy](https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.cdsb.qld.gov.au%2Fprivacy&data=05%7C02%7CJacinta.Moran%40smartservice.qld.gov.au%7Cf8f842f3e21647e8f4c808ddd09869ab%7Cec445a2ab5ba46f6bead4595e9fbd4a2%7C0%7C0%7C638896075209133136%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=1ufN%2B0Nm0TDO7m2um64b7WmkcBDwkQQtm7sPmWV%2FrK8%3D&reserved=0)
* DFSDSCS: [Information Privacy Policy](https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.families.qld.gov.au%2Fabout-us%2Four-department%2Fright-information%2Finformation-privacy&data=05%7C02%7CJacinta.Moran%40smartservice.qld.gov.au%7Cf8f842f3e21647e8f4c808ddd09869ab%7Cec445a2ab5ba46f6bead4595e9fbd4a2%7C0%7C0%7C638896075209150130%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=4SHquo7YkzJITQ6EVk4R%2FOejVhIERaeMMjnamF%2Fw%2Bto%3D&reserved=0)

Once completed, please attach your proof of age (if relevant) and return via:

Post: Card Services

Reply Paid 89109 (no stamp required) Brisbane City QLD 4000

Email: Scan and email to cardapplication@smartservice.qld.gov.au

Alternatives: You can apply for a card online at [www.qld.gov.au/seniorscard](http://www.qld.gov.au/seniorscard) or call 13 QGOV (13 74 68).

If you are listed as a dependent on an eligible card please apply online at [www.qld.gov.au/seniorscard](http://www.qld.gov.au/seniorscard) or call 13 QGOV (13 74 68).

Section 1: Your details *(Note: You must be a permanent resident of Queensland)*

Given name: Middle name: Family name: Home address:

Postcode:

Postal address:

*(if different from*

*above address)* Postcode:

Date of birth: DD / MM / YYYY Phone:

Email:

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Section 2: Receiving additional information relevant to cardholders *(please tick boxes where appropriate)*

I wish to receive important information about rebates, concessions, and Queensland Government programs for older people (four to six emails a year).

Yes No

Section 3: Type of card

I am applying for a:

Seniors Card Seniors Card+*go* Seniors Business Discount Card

Section 4: Your proof of age, address and eligibility for a card

Do you work in paid employment for 35 hours a week or more?  No  Yes To confirm your details, please provide one of the following:

* Centrelink customer reference number:

*See the front of your Pensioner Concession Card, Health Care Card or Commonwealth Seniors Health Card (e.g. 123456789A)*

* Department of Veterans’ Affairs file number:

*See the front of your Pensioner Concession Card , Repatriation Health Card (Gold or White) or Repatriation Pharmaceutical Benefits Card (Orange) (e.g. QSM61234A)*

If you do not have one of the above cards, please provide one of the following:

* Queensland Driver Licence:
* Adult Proof of Age or Photo Identification Card number:

If you do not have any proof of age, please contact Card Services on 13 QGOV (13 74 68).

Section 5: Your signature:

I confirm:

* I am a permanent resident of Queensland
* all information provided on this application is true and correct
* I will advise the Department of Customer Services, Open Data and Small and Family Business (CDSB) of any changes in my circumstances that may affect my eligibility to hold a card.

I authorise:

* CDSB to use my personal information to confirm my eligibility with other government agencies, including: Department of Transport and Main Roads; or to use Centrelink Confirmation eServices to perform a Centrelink/DVA enquiry of my Centrelink or Department of Veterans’ Affairs customer details and concessions status to enable CDSB to determine if I qualify for a Seniors Card, Seniors Card+*go* or Seniors Business Discount Card
* Services Australia to provide the results of that enquiry to CDSB.

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I understand that I can choose to either (please tick one):

 obtain proof of my circumstances/details from Services Australia via letter and provide it to CDSB so that my eligibility for a card can be determined. If I choose this option I must understand that I may have to provide this on a regular basis to ensure my ongoing eligibility

OR

Services Australia will use information I have provided to CDSB to confirm my eligibility for a card and will disclose to CDSB personal information including my name, address, payment and concession card type and status including dependent status (if applicable)

I understand:

* this consent, once signed, remains valid while I am a customer of CDSB, unless I withdraw it by writing to the address at the top of the application form or Services Australia
* I can get proof of my circumstances or details from Services Australia and provide it to CDSB so they can determine my eligibility for a card
* if I withdraw my consent or don’t alternatively provide proof of my circumstances or details, I may not be eligible for the card provided by CDSB
* my personal information is managed in accordance with the *Information Privacy Act 2009*
* if I hold a Carer Business Discount Card or Companion Card or access Queensland Government energy concessions, my details for these cards and concessions may be automatically updated based on the information provided on this form.

The information I have provided is true and correct.

Signature Date

Applicant name