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| --- |
| **NOT SAFE TO RETURN** |
|  |
| **[Location]** |
| **Tropical Cyclone [Name]** |

**A orange rectangular sign with black text

Description automatically generated**

**Issued:** [time, day, date, year]

**Next update:** [time, day, date, year] or as the situation changes.

[Insert issuing agency] advises people it is **NOT SAFE TO RETURN** in the following area(s):

* [Add location(s) here]

Tropical Cyclone [Name] [has now passed / is currently passing.] You still need to be careful of the dangers and possible damages of the cyclone.

**If your life is in danger, call Triple Zero (000) immediately.**

**What are we expecting?**

The Bureau of Meteorology advises [insert BOM prediction here, including time/when it’s expected to hit/track map].

**What are we expecting?**

* If you left, stay where you are until you are told it safe to go back.
* Powerlines and trees have fallen. They can be hard to see when covered in debris.
* The power and phone services [might be / has been] impacted.
* Roads [are / may be] closed or badly damaged.
* Water supply [might be / has been] impacted. Drink only water from your emergency supply.
* Flooding will start to go down. Flood waters may rise. Never play, walk, ride or drive through flood water because it is dangerous. There could be [crocodiles, sharks, snakes] or raw sewerage.

**What you need to do:**

* Avoid returning to homes or businesses due to [damage / possible damage]. If you choose to return, drive slowly and remain alert. Be aware of fallen powerlines, trees, and other hazards.
* Do not use gas or generators inside. Fumes can be deadly.
* Protect your health and safety; wear boots, gloves and protective clothing when cleaning up, wash your hands and clothes often, throw away food that should be kept cold or frozen if you lost power.
* Do not go sight-seeing. Keep roads clear for emergency services.

**Support and recovery help:**

* For flood emergency help, call the SES on 132 500 or download the SES Assistance Queensland app.
* Go to [insert council name and website] for clean-up and recovery information.
* Recovery services are available [insert details of organisations actively involved; ideally on the ground]:
  + Agency – Location, full address and times.
* For general relief and recovery information go to the [Get Ready Queensland website (After a Disaster)](https://www.getready.qld.gov.au/after-disaster).
* Natural disasters can affect your mental health. If you need help, call any of these groups:
  + Lifeline: Go to [lifeline.org.au](https://www.lifeline.org.au/) or phone 13 11 14.
  + Beyond Blue: Go to [beyondblue.org.au](https://www.beyondblue.org.au/) or phone 1300 224 636.
  + Kids Helpline: Go to [kidshelpline.com.au](https://kidshelpline.com.au/) or phone 1800 551 800.

**For more information:**

* Follow our local council disaster dashboard here [insert disaster dashboard link]
* Listen to your local radio [add ABC local radio station and frequency]
* Find out what to do during a cyclone visit the [Get Ready Queensland website (During a Disaster).](https://www.getready.qld.gov.au/during-disaster)
* For power outage information go to [energex.com.au](https://qldpolice.sharepoint.com/sites/EMC-PublicInfoWarnings-TQPS/Shared%20Documents/General/WARNINGS/Templates/NEW%20&%20IMPROVED%20TEMPLATES%20(SES%20INSPIRED)/Final%20Flood%20Templates%2012092024/energex.com.au) or [ergon.com.au/network](https://qldpolice.sharepoint.com/sites/EMC-PublicInfoWarnings-TQPS/Shared%20Documents/General/WARNINGS/Templates/NEW%20&%20IMPROVED%20TEMPLATES%20(SES%20INSPIRED)/Final%20Flood%20Templates%2012092024/ergon.com.au/network) [select energy provider].
* Check the latest weather, warnings, rainfall, and river heights at the [Bureau of Meteorology Queensland website.](http://www.bom.gov.au/qld/)
* For emergency help in floods and storms, call the QLD SES on 132 500 or download the SES Assistance QLD App.
* Check road closures at the [QLD Traffic website](http://www.qldtraffic.qld.gov.au) or for phone service call 13 19 40.
* Check disruptions to public transport at the [Translink website](https://translink.com.au/service-updates).