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| **PREPARE NOW** |
|  |
| **[Location]** |
| **Tropical Cyclone (Storm Surge)** |

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Description automatically generated**

**Issued:** [time, day, date, year]

**Next update:** [time, day, date, year] or as the situation changes.

[Insert issuing agency] advises people in the following area(s):

* [Add location(s) here]

to **PREPARE NOW** for storm surge from Tropical Cyclone [Name] that is [forming off / stationary off / moving [slowly or quickly] towards] the Queensland coast. Storm surge is a rise in sea level over and above the normal tide levels because of a cyclone. **Storm surge is a threat to life and property.**

**For non-life-threatening flood and storm emergency assistance, contact SES on 132500, 132500.qld.gov.au, or the SES Assistance Qld app on Android or iOS. In a life-threatening situation, call Triple Zero (000) immediately.**

**What are we expecting?**

The Bureau of Meteorology advises [insert BOM prediction here, including time/when it’s expected to hit/track map].

* Waves and sea water will travel a long way inland and through coastal creeks and rivers. This can flood and damage buildings, wash away roads and cars, and damage bridges.
* Roads could be blocked by fallen trees, powerlines, or flood water from the cyclone.
* There will be lots of wind and rain from the cyclone. There will be flooding in low-lying areas.
* Power, water, phone, and sewerage services could stop working.

**What you need to do:**

* If you have children make sure they are with you or an adult you trust.
* **Prepare your home now:**
  + Put chemicals and poisons up high to stop them polluting the water.
  + Lift important things onto bed, tables, shelves or upstairs to protect them.
  + Use sandbags to block toilets, sinks and drains to stop sewerage backflow.
  + Find out how to safely turn off the power, solar, water and gas.
  + Move cars to high ground away from trees.
* Check your family, friends and neighbours know what to do. Help them if you can.

**If you find it hard to move quickly or have special or medical needs:**

* Use your Person-Centred Emergency Plan (P-CEP) now if you have one.
* Make sure you have enough medicine for at least one week.
* If anyone in your house uses powered medical equipment, like a dialysis machine or ventilator, decide now where you will go in case you lose power.
* Call your support person or service to organise transport if you need to leave.
* Leaving early is safer than waiting.

**If you are a tourist, visitor, camper or caravanner:**

* Campers and caravanners should start packing up now.
* If you do not need to be in the warning area, leave now. Check road conditions and plan your route before you leave.
* Be ready to move if the situation gets worse.
* Ask the campground owners whether the site is affected by storm surge.
* Check your surroundings of water catchments, and monitor conditions.

**For more information:**

* Follow our local council disaster dashboard here [insert disaster dashboard link].
* Listen to your local radio [add ABC local radio or other station and frequency].
* For power outage information go to [energex.com.au](http://www.energex.com.au/) or [ergon.com.au/network](http://www.ergon.com.au/network) [select energy provider].
* Check the latest weather, warnings, rainfall, and river heights at the [Bureau of Meteorology Queensland website.](http://www.bom.gov.au/qld/)
* Check road closures at the [QLD Traffic website](http://www.qldtraffic.qld.gov.au) or for phone service call 13 19 40.
* Check disruptions to public transport at the [Translink website](https://translink.com.au/service-updates).