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| **MOVE TO HIGHER GROUND** |
|  |
| **[Location]**  |
| **Flood (Descriptor)** |

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**Issued:** [time, day, date, year]

**Next update:** [time, day, date, year] or as the situation changes.

[Insert issuing agency] advises people in the following area(s):

* [Add location(s) here]

to **MOVE TO HIGHER GROUND** by [time, date] due to the[minor/moderate/major/flash] flooding on the [river/street/area name]. An [evacuation centre/registration point/assembly area] has been set up here [insert link/area]

**For non-life-threatening flood and storm emergency assistance, contact SES on 132500, 132500.qld.gov.au, or the SES Assistance Qld app on Android or iOS. In a life-threatening situation, call Triple Zero (000) immediately.**

**What are we expecting?**

The Bureau of Meteorology advises [insert BOM prediction here, including time/when it’s expected to hit].

* Once the floodwater reaches [X] metres, expected at [Time AM/PM today/tomorrow date], safe evacuation routes are likely to be cut off.

**What you need to do:**

* Go and stay in a safe place in a high part of [town/your suburb/your city] away from creeks and rivers.
* Advise your family, friends, or neighbours of your location.
* Decide how you will get to your safe place. If you come to a flooded road, turn around and go another way. Do not drive through floodwater.

**If you are inside and can’t leave safely:**

* Stay inside and watch for rising flood water.
* If floodwater comes inside, move to a higher point like the kitchen bench or second storey and call Triple Zero (000).

**If you find it hard to move quickly or have special or medical needs:**

* Use your Person-Centred Emergency Plan (P-CEP) now if you have one.
* Make sure you have enough medicine for at least one week.
* If anyone in your house uses powered medical equipment, like a dialysis machine or ventilator, decide now where you will go in case you lose power.
* Call your support person or service to organise transport if you need to leave.
* Leaving early is safer than waiting.

**If it is still safe, prepare your home quickly before you leave:**

* Lift important things onto benches, tables, high shelves or upstairs.
* Block toilets, sinks and drains with sandbags to stop sewerage backflow if you can.
* Help others if you can.

**If you are a tourist, visitor, camper or caravanner:**

* Campers and caravanners should start packing up now.
* If you do not need to be in the warning area, leave now. Check road conditions and plan your route before you leave.
* Be ready to move if the situation gets worse.
* Ask the campground owners whether the site floods.
* Check your surroundings of water catchments, and monitor conditions.

**For more information:**

* Follow our local council disaster dashboard here [insert disaster dashboard link].
* Listen to your local radio [add ABC local radio or other station and frequency].
* For power outage information go to [energex.com.au](http://www.energex.com.au/) or [ergon.com.au/network](http://www.ergon.com.au/network) [select energy provider].
* Check the latest weather, warnings, rainfall, and river heights at the [Bureau of Meteorology Queensland website.](http://www.bom.gov.au/qld/)
* For information on what to do during a disaster visit the [Get Ready Queensland website (During a Disaster).](https://www.getready.qld.gov.au/during-disaster)
* Check road closures at the [QLD Traffic website](http://www.qldtraffic.qld.gov.au) or for phone service call 13 19 40.
* Check disruptions to public transport at the [Translink website](https://translink.com.au/service-updates).